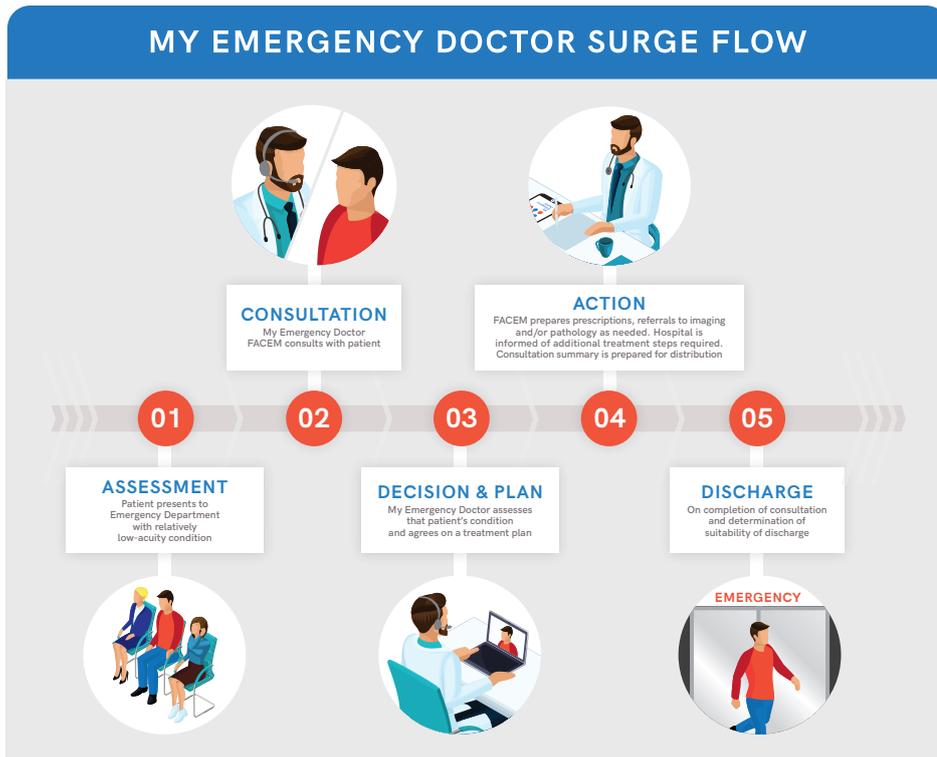


# Relieve surge pressure on your Emergency Department staff with Low Acuity Manager

How My Emergency Doctor's telemedicine service can manage low acuity patients from waiting room through to discharge.



## Australian report shows that around 36% of emergency department (ED) presentations are low acuity patients.

These types of presentations have contributed to the disproportionate increases in demand for ED services over the last few decades. Consequent strains on ED resourcing and service highlight the need for alternative emergency models of care.<sup>1</sup>

My Emergency Doctor can relieve surge pressure on EDs by providing on-demand emergency specialist telemedicine consults for low acuity patients. Once triaged and deemed suitable, your patients can be provided direct virtual access to high

quality clinical care consultations with our senior emergency specialist doctors.

The Low Acuity Manager involves easy deployment and can be accessed whenever you need it most, to help manage ED presentation surges and staff shortages. This can help reduce the number of patients leaving the ED because of long wait times. Most critically, your onsite staff can focus on more complex cases, helping them maintain or improve time-to-treatment and discharge.

## Use our Low Acuity Manager solution to ease ED surge pressure



Reduce overcrowding in Emergency Department waiting room



Reduce number of patients who "did not wait"



Decrease patient waiting times



Decrease time from triage to treatment



Scan for more information

**My Emergency Doctor**

1800 001 059

enquire@myemergencydr.com.au

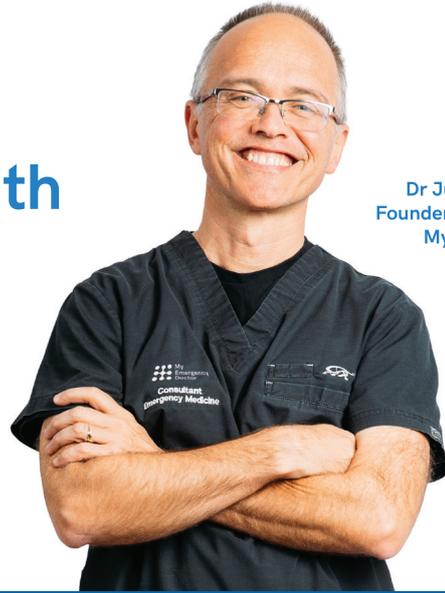


FINANCIAL REVIEW BOSS  
**MOST INNOVATIVE COMPANIES**

# Transforming patient care with access to specialist support

We work closely with our partners to improve patient flow and workforce experience.

Our aim is to extend and optimise patient care in Hospitals and Healthcare Institutions across Australia regardless of where and when it is required 24/7, 365 days a year. We work alongside on-site doctors and nurses or in situations of staff shortages to reduce patient wait times, help manage surges in emergency department presentations and bring specialist emergency medical expertise to all patients.



**Dr Justin Bowra FACEM**  
Founder & Medical Director  
My Emergency Doctor

## Consistent, safe and quality access to Emergency Physicians 24/7, 365 days a year

My Emergency Doctor is one of Australia's leading telemedicine service. Founded in Australia, all consulting physicians are Fellows of the Australasian College for Emergency Medicine (FACEMs) and are registered with the Australian Health Practitioner Regulation Agency (AHPRA).

As the most senior emergency doctors, our consulting emergency physicians at My Emergency Doctor are trained to make important critical decisions and follow robust clinical governance procedures to ensure highest quality clinical care to enhance the overall patient experience.



**Trusted by Australian healthcare institutions since 2016**

### ESTABLISHED

Partnering with Australian healthcare services including Ambulance, Primary Health Networks, Residential Aged Care Facilities, Hospitals, Urgent Care Centres and Multi-purpose Centres.



**Enhancing institutional performance**

### HEALTHCARE INSTITUTION SUPPORT

Using our Low Acuity Manager could improve important KPIs including patient wait times and triage to treatment times.



**Reduce staff stress and uncertainty**

### WORKFORCE WELLBEING

We work in synergy with onsite staff and help create a more balanced and sustainable workplace environment, managing surges and allowing staff to focus on the most critical patients.



**Access to FACEM-led care**

### EXPERTISE

Our Australian qualified specialist emergency doctors provide back-up and support during times when critical access to emergency specialist doctors are needed.



**Help ensure better health outcomes**

### PATIENT EXPERIENCE

Enable faster attendance to patients and ensure all patients receive the level of attention they deserve, and the best health outcomes.



**Medical Assistance 24/7/365**

### ON-DEMAND

Provide emergency medicine assistance no matter the day or time via telemedicine. On-site clinicians and patients can access consultations with emergency specialists within minutes.



Scan for more information

**My Emergency Doctor**

1800 001 059

enquire@myemergencydr.com.au



— FINANCIAL REVIEW BOSS —  
**MOST INNOVATIVE COMPANIES**